MESSENGER



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Fund Drive

The 37th Annual Brunch Auction promises to be an event you won't want to miss! Come enjoy an afternoon of fabulous food, fabulous friends, and fabulous "finds" in the silent and live auctions...while providing much-needed support for Good Shepherd Manor.

Raffle tickets are on sale now! First prize is \$500! Second Prize is an Amazon Kindle with leather case and a \$25 gift card! Third prize is a \$100 gift card to Kohls! Raffle tickets are \$10 each or 3 for \$25!

For an Invitation or Raffle Tickets, call the Development Office at 815.472.3700 ext. 332 or ext. 226.

President Bruce Fitzpatrick

President's Message - Bruce Fitzpatrick

Dear Families and Friends.

Daylight is getting longer, the snow is all but gone, the grass is turning green and we are beginning to shed the winter coats. This change brightens the spirit for us all.

The Christmas season came and went with many celebrations. The season of Lent has now begun and we are reminded that our present life is only a preparation for our everlasting life. The meteorological and liturgical seasons help mark the passage of time and help define the purpose of time. Our time on earth truly is short, but the memories we create will hopefully transcend time.

With sadness we mourned the passing of long time resident and friend, Bobby Ryan. Bobby's family was part of the group who originally brought the Brothers to Momence in 1971. Bobby enjoyed a rich and full life, and has created many memories for all of us. A

plaque memorializing Bobby is hung in the Chapel.

We are always in search of prospective residents for the Manor and you, our families and supporters, are our best referral source. We accept individuals with State or private funding. Due to the ongoing financial crisis in Illinois, approval for State funds may take several months or be denied altogether. In fact, currently there are more than 21,000 persons waiting for services in Illinois. If you know of someone in need of residential or day services, please ask them to call the Manor.

In order to manage flat revenues despite increasing costs, over the years we have implemented several measures to control expenses. At the mid-year point I am glad to report that we are right on budget. We continue to work hard on achieving our financial goals of increasing our fund raising efforts, increasing our average daily census, and increasing the grants we request and receive. Unfortunately, the State has once again proposed cuts to funding for the Human Services budget beginning July 1, 2011. We urge all of our families and readers in Illinois to inform your local legislators of the importance of funding services for persons with Intellectual and Developmental Disabilities.

The generosity of our supporters continues to amaze me. The response from our families and friends to our Christmas Appeal, the Employee Christmas Gift program, and the Sprinkler/Generator fund drive has been terrific. The support from the community during the Christmas season was also very generous, including Christmas dinner from the Homestead Restaurant, gifts for all the men from the Wagner family, and a concert by the New Horizons Band. These are but a few of the gifts shared from various community groups, and we are very appreciative.

It is a blessing that Good Shepherd Manor has achieved 40 years of service. Our anniversary was celebrated with a special Mass on February 27th and we are thankful for the participation of Bishop Siegel, ten priests concelebrating the Mass, Brother Justin and several visiting Brothers, Board members, and guests in attendance. It is my honor to say, on behalf of the residents and staff of Good Shepherd Manor, thank you to the Little Brothers of the Good Shepherd, the families and benefactors, and the Board of Directors of the Manor for your unending support of our Mission.

Bruce Fitzpatrick



Left to Right: Brother Alphonsus Brown, Brother General Justin Howson, and President Bruce Fitzpatrick

New Construction...One More Time



L to R: Jim LaMotte, Scott Seaton, Bruce Fitzpatrick, Andy Devors, Bill Russell, Jim Rose, Michael Odom, Brother Alphonsus Brown, Harold Harla, Mike Butler

The picture above shows several men of Blagrave House, Board Chairman Jim LaMotte, Building & Grounds Chairman Jim Rose, Architect Scott Seaton, Maintenance Supervisor Bill Russell, Director of Support Services Mike Butler, Brother Alphonsus, and President Bruce Fitzpatrick on the site of a new group home to replace the current Blagrave House.

The new single level home will have eight private rooms, a kitchen, dining room, living room, two and ½ bathrooms, and a laundry room. Since the home is currently occupied by some of our medically compromised individuals, we will include a classroom at the rear of the home to use as needed. This new home will be built on campus a little bit east of the current Blagrave house.

We are all excited for construction to begin.

In the News...Medicaid To Managed Care Update

As we have previously written in the Messenger, the State of Illinois is implementing a change to the Medicaid system that will affect the benefits of some of the men at the Manor.

The program is called the "Integrated Care Program" and will move the current Medicaid system to a Managed Care system. This change will affect individuals who do not have a supplemental insurance program to their Medicaid benefit, for example Medicare. We believe this will affect about 6-7 of our current men. Phase I of this change will affect the medical benefits of the individual and is scheduled to begin in 2011; enrollment forms are being mailed to individuals and providers. Phases II and III will affect the residential and day program services and would be implemented at a later date. If you have received an enrollment form or have questions, please call the QSP for your resident.

PROGRAM GOAL REPORT

Each quarter we measure our progress toward meeting goals for the Day Program, the Vocational Program, and the Residential Program. This helps us determine whether we are doing well or need to make some changes. This chart reflects the results averaged throughout the year. The listing that follows the chart gives more specific detail about each goal. We met 10 of 12 goals. We are very pleased with these results, and will continue to work to improve.



Day Program Goals:

- 1. All Day Program clients will participate in a community integrated activity each quarter. **NOT MET**, 94% of all clients attended community activities each quarter. We met the goal three of four quarters. Contributing factors which prevented the goal from being achieved include the age and health needs of the men. This will continue to be an area of focus in the next year.
- 2. The Day Program expenses will be within 2% of budget. MET, the day program expenses were 101% of budget.
- 3. Clients will be satisfied with the Day Program services. **MET**, client satisfaction was 104% of goal.
- 4. Guardians will be satisfied with the Day Program services. **MET**, guardian satisfaction was 113% of goal.

Vocational Program Goals:

- 5. Each quarter 51 men will work or volunteer in the community. **NOT MET**, on average about 44 different men participated in community work or volunteering each quarter. We continue to seek new community sites for the men. We will continue to try and give this opportunity to more men. We have recently added the Humane Society as a volunteer site for the men.
- 6. Time spent by the men working or volunteering in the community each quarter will equal 1,800 hours. **MET**, on average, 1832 hours were spent working in the community each quarter. This goal has been increased to 1800 hours per quarter.
- 7. Workshop billing will be within 1% of budget. **MET**, workshop billing was 114% of goal. We had continuous work from Baker and Taylor, and have increased the work with the Merisant Company. The goal has been increased to \$5250 per quarter.
- 8. Customer satisfaction will equal 4.0 or better. **MET**, customer satisfaction exceeded goal with a score of 4.42.

Residential Goals:

- 9. 80% of all residents will learn a new independent living skill, or at least make progress in nine of the previous 12 months. **MET**, on average 85% of the men learned a new skill.
- 10. Staff retention in the residential setting will equal 85% per quarter. **MET**, staff retention in the residential setting averaged 96% per quarter. This goal has been increased to 90%.
- 11. Clients will be satisfied with the residential services. MET, client satisfaction exceeded goal at 111%.
- 12. Guardians will be satisfied with the residential services. **MET**, guardian satisfaction exceeded goal at 114%.

Residential Services...Blizzard of 2011

During the Blizzard of 2011, we had 55 staff call-off over four shifts because of the weather; fortunately we had 56 staff who did come to work. Due to excellent planning and the dedication of many staff, we were prepared for this event.

Our thanks to Deb Blake, Frank Lamie, and the QSPs for reviewing and implementing the weather plans on the day before the snow started. Thank you also to all of the staff who made arrangements to work one or more shifts during the storm; many of you even made arrangements to sleep at the Manor so you would be available for additional shifts.

Good Shepherd Manor is a special place because of the dedication demonstrated by our staff during good and not so good times. The following is a list of all the staff who worked between that Tuesday 4:00 pm and Wednesday 11:59 pm:

Allen, Glenn Anderson, Heather Bergland, Mari-Lyn Bradley, Bertha Brown, Br. Alphonsus Butterfield, Susie Carmack, Amy Combs, John Cook, Elizabeth Cook-Hill, Denise Fawver, Carol Fitzpatrick, Bruce Gardner, Stephanie Hall, Hollie Harris, Carrie Hawkins, Priscilla Hess, Dave Hester, Melvin Hodo, Perthina

Hunt, Leo Jackson, Jim Jackson, JoAnn Johnson, Lee Krenkel, Lisa Larson, Cara Lee, Carol Loftus, Steve Madrigal, Gina Mattocks, Sharon McGrath, Linda Melnik-Jackson, Jan Moran, Shelli Munson, Ashley Munson, Rhonda Nikolic, Sandy Norwood, JoAnn Paterson, Sheri Pope, Amelia

Porter, Leonard Pratt, Br. Charles Purnell, Michelle Rehmer, Dan Reiss, Renee Rose, Carole Rubensam, Nicole Russell, Bill Sexton, Joyce Sikma, Julie Ann Tipsword, Judy Velazquez, Faye Vickers, Nicole Wallace, Rickey Westerman, Rich Wischnowski, Kevin Witowski, Cathy Wong, Rick

WISH LIST

* * *

Large Deck Riding Mower for Maintenance Crew

> Kitchen/Food Services 120 Gallon Water Heater Installed \$5,500

To fulfill a Wish List need, contact Amy Carmack at (815) 472-3700 Ext. 332 or by email at amycarmack@gmail.com

Did you know...

...that in addition to State-funded clients, Good Shepherd Manor accepts private pay clients? Contact Residential Director Deb Blake at (815) 472-3700 ext. 270 for more information!



40th Anniversary Mass, Sunday, February 27, 2011





Ten area Priests, six members of the Little Brothers of the Good Shepherd, and three Fourth Degree Knights of Columbus members joined the Most Reverend Joseph M. Siegel, the Diocesan Administrator and Auxiliary Bishop of Joliet, as he performed the Mass. A reception followed in the men's dining room.

Thank you to all who were able to be with us for this special occasion.

SHEPHERDS ENDOWMENT SOCIETY

A big welcome to the newest members of the Shepherds Endowment Society! Their names are marked with an asterisk. Can we add your name to the list of individuals who have chosen to support the Manor in perpetuity?

Contact the Development Office at (815) 472-3700 ext. 332 or by email: amycarmack@gmail.com

Membership Recognition

* New Members

GUIDING STARS

The Burton Family
Jack & Marge Hayes
Bill & Helen McAllister
The Foster-Makolondra Family

MAGI

Albert J. LaVezzi Elizabeth A. Marcoux Edmund T. & Irene K. Yenshaw

ARCHANGELS

Anonymous
Lucille Dujsik
Virginia M. Kelly
Tom & Judy Herbstritt
Irving & Vivian Skolnick
The Rex Hartman Family
Alan Liska & Heather Liska
Ralph A. & Lucille B. Smith
Bud & Ginny Webber and Family
The Family of Helene, Jack & Jackie Sullivan
Doug, Greg, and Tom Hill & Jackie Hill Ebben
Orville Wolter & Dale Rosenbrock Family

The most enthusiastic givers in life are the real lovers of life. They experience the soul-joy that comes from responding with the heart rather than the head.

Helen Steiner Rice

ANGELS

Betty Rathbun Mrs. Edward B. Starke Lawrence & Stella Spitz Jim & Marcia Czerwionka

INNKEEPERS

Bruce & Mary Fitzpatrick Ernst & Isabelle Biesemier* The Robert A. Golden Family Ray & Sylvia Termenas and Family

CONFIDENTIAL RECOGNITION LEVELS

JoAnn Sheehan
James P. Vickers
Leonard J. Zurek
The Leonard Trust
Frederick M. Brafman
Bob & Judy O'Loughlin
Raymond & Dora Runde
John & Mary Wild Family
The Dean & Jean Hill Family
John E. & Connie Munnelly Family*

DEFERRED ESTATE GIFTS

Fr. John Antczak
John Paul Rice, Sr.
Agnes Jean Kinsella
Fr. Donald C. Kocher
Mort & Shirley Oman
David & Cheryl Bramer*
Robert & Catherine Taibl
Herb and Catherine Conard

Three Things About Old Faithful

When you visit Yellowstone National Park you will eventually find yourself standing with the crowds to see the eruption of the world's most famous geyser: Old Faithful. There are many geysers throughout the park, but there's only one Old Faithful. It's a sight to behold and something you wouldn't want to miss.

As you stand there watching this natural wonder, you may find yourself making the following observations.

1. Old Faithful is perpetual.

Year after year, decade after decade, century after century - it just keeps right on spouting. It's persistent, unending, ceaseless. You can count on Old Faithful!

The Shepherds Endowment Society is not unlike Old Faithful. These ongoing funds faithfully provide income year after year after year. We can count on them!

2. Old Faithful is predictable.

When you arrive at the scene, you will find signs announcing the next eruption. And sure enough, the "payout" happens pretty much on time. In fact, tourists check their watches and begin moving toward the viewing area a few minutes before "blast-off."

Shepherds Endowment Society funds are predictable, too. Every year, at appointed times, we receive a supply of income to help fund our various programs. This regularity enables us to plan and expand for the future.

3. Old Faithful is popular.

There are many sights in the park to see, but it's Old Faithful that draws the big crowds. Tour buses and cars of every description jam the parking lots. Numerous shops and facilities accommodate the gawking masses.

Well, our Shepherds Endowment Society is popular, too. Not to the same degree, of course. But still, for many donors, an endowment fund is the preferred way to support the ongoing needs of Good Shepherd Manor.

You can create your own "geyser" by joining the Shepherds Endowment Society. It will perpetually and predictably provide funds for future needs. And thanks to you, it will be a popular source of ongoing support for generations to come.

Have you made provisions for Good Shepherd Manor in your Will? Let us know!
Contact Amy Carmack, Director of Development at (815) 472-3700 ext. 332 or email amycarmack@gmail.com
Thank you!



Pictured L to R: Rev. Robert Wild, Stephen Wild, and Brother Alphonsus.

Rev. Robert Wild, representing the John and Mary Wild Family, recently accepted the Shepherds Endowment Society membership plaque from Brother Alphonsus during a weekend visit with his brother Stephen.

The information in this publication is general in nature and is not intended as legal, accounting, or other professional advice. For assistance in planning charitable gifts with tax and other financial implications, the services of appropriate advisors should be obtained.

NURSING SERVICES

by Sheri Martin-Paterson, RN

What services are provided by the Infirmary at Good Shepherd Manor?

The nurses, transport staff, and infirmary manager work together to provide:

- Monitoring the blood sugar of 15 clients with diabetes; several times each day
- Administering insulin as needed to eight of the clients with diabetes
- Care of four clients with PEG tubes for feeding/medications up to four times per day
- Dressing changes daily for three clients
- Ostomy care for four clients
- Emergency care as needed for 122 clients and sometimes staff
- Lab draws weekly for about 20 residents
- Administering medications during the Day Program for about 14 residents
- Making and receiving phone calls from guardians, staff, and physicians
- Scheduling appointments for dental, vision, hearing, urology, dermatology, neurology, pulmonology, gastroenterology, and psychiatrist, as well as primary care physician services
- Maintaining medical records for all clients
- Providing hands-on care for a client on hospice care during Day Program hours
- Updates and training for Supervisors and Staff regarding the care needs of the men as needed to better assist them in their roles providing services for the men of Good Shepherd Manor
- Provide transportation and care for one client who receives dialysis services three days per week

The Infirmary also provides Central Supply service for Day Program and all Group Homes for personal care and personal protective supplies as well as diabetic supplies and ostomy supplies.

The Infirmary manager makes literally several dozen calls each day to ancillary physicians' offices, and the two full-time transportation staff take residents to and from appointments Monday through Friday along with our nursing assistant and occasionally the office manager. We average 100 trips off campus to various doctors and appointments over a month's span.

Additionally, we have a physician's assistant who comes two times per month to address acute illnesses or medical concerns and do histories and physicals as needed; a podiatrist who visits monthly and sees an average of 40 or 50 residents during each visit; and a psychiatrist who visits monthly as well. We have on-site x-ray services as needed, physical and occupational therapists three days per week, and provide end of life care when needed with local Hospice agencies.

The Infirmary is a busy, busy place and the staff strives to provide the VERY BEST of care to those entrusted to Good Shepherd Manor.

Visitor Policy

The Manor has instituted a visitor policy for all houses and buildings. All visitors are now required to sign in as they enter a group home or the Manor. Our thanks to everyone for their cooperation in abiding by this organization-wide policy.



Manor Matters

CONGRATULATIONS to **Amber Burnett** who was promoted to QSP II. Amber is now the QSP for all Day Program only residents in addition to being in charge of Park and Hayes Group Homes.



Our Condolences to the family of **Bobby Ryan.** Bobby passed away December 26, 2010. He is survived by his mother, Marilyn Ryan, and several siblings, including Board members Joan O'Brien and Gary Ryan. Bobby was 62 years old and recently celebrated his 34th anniversary at the Manor. Bobby had advanced Alzheimer's disease and was living in the Helen McAllister home.

Bobby was a very out-going and friendly man. He had previously been active in Special Olympics, the Chorus and Signers, and the Resident Council. Bobby would rou-

tinely make rounds to all the Manor offices to visit the supervisors to let them know they were doing a good job and were appreciated. Services were held on December 29 in Countryside with burial in Hillside near his father. A Memorial Service was also held on January 20, 2011 at the Manor.

* * * * *

Day Program Services

by Frank Lamie, Director



Another winter has come and gone! Many of our men stayed warm this winter while working in our Vocational workshops. Merisant, Baker & Taylor, and Sanford have provided the men with plenty of opportunities to earn paychecks during the winter months.

As we plan for Spring, the men are looking forward to getting outdoors to work and relax while participating in community activities The annual yacht trip is always a favorite as well as attending the numerous festivals and gatherings the local communities offer. We are currently organizing a fishing outing for the month of May and we are in need of extra poles and tackle, if anyone would like to donate. The men would greatly appreciate this!

Our mowing crew is also anticipating the warmer weather and is gearing up for another season to begin mowing local residential lawns on April 11th. If you would like to take advantage of our mowing service, please contact Frank at 815-472-3700, ext. 278.

I would like to take this opportunity to spotlight one of our newer clients, Fred Ouellette. Fred came to GSM in May of 2010. Since his arrival Fred has taken advantage of the many opportunities that we offer here at GSM, but there is one selfless act that needs to be recognized. A few months ago, Fred inquired about volunteering at an animal shelter. He has always expressed his love for animals and often told stories of pets he had in the past. After a visit to the local Humane Society, Fred now volunteers there twice a week. Fred works hard cleaning, feeding, and playing with the many animals that await adoption. The staff personally expressed their gratitude for the help that Fred has given them. Hats off to Fred for volunteering to help those in need!



Fred Ouellette with one of the Humane Society pets waiting for adoption.

Donations November 1, 2010 to

February 28, 2011

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Mr. Francis R. Lanoue

Mr. & Mrs. Albert J. LaVezzi Mr. & Mrs. Calvin J. Leer



2010 Employee of the Year Charlene Ashley Pictured with (L) Bruce Fitzpatrick and John Combs



Continued

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Mr. & Mrs. Thomas E.

Leonard

Mr. & Mrs. Matthew T. Leyden

Mr. & Mrs. Walter Lindberg Jr.

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Mr. Alan E. Liska

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Momence High School

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Mr. & Mrs. Steven B. Most Col. & Mrs. John E. Munnelly

Mr. & Mrs. Raymond Munro Jr.

Mrs. Donna Murphy

Mr. & Mrs. Ralph Nash

Mr. & Mrs. Thomas Nealon

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S. T. Neswold & Associates, Inc.

New Horizons Band

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Mr. & Mrs. Peter Nikolic Sr.

Mr. & Mrs. Marvin Norris

Dr. & Mrs. Edward R. O'Brien

Ms. DeEtta O'Connell

Mr. John R. O'Connor

Dr. & Mrs. Kelly L. O'Connor Mrs. Judith A. O'Loughlin

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Mathieu

Sysco Chicago, Inc.

T.G.I. Fridays Mr. & Mrs. Robert E. Taibl

Mr. Ray A. Tanner

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Remember that when you leave this earth, you can take with you nothing that you have received only what you have given: a full heart enriched by honest service, love, sacrifice, and courage.

- St. Francis of Assisi



February 28, 2011

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2011 Staff Appreciation Party!

The annual Staff Appreciation Party... *A Western Round-Up*... was held at the Manor on Friday, February 11, 2011. More than 100 employees took part in the festivities.



Brother Alphonsus was honored for his 40 years of service with a plaque presented by Board Chairman Jim LaMotte (L) and Board Treasurer Ed Walsh (R)



Brother Charles...aka "Tex"...performed a few favorites for the crowd.



Human Resource Director John Combs (L), who serves as chairperson of the planning committee, is pictured here with John Wayne. A big THANKS to the planning committee for a wonderful event!

Generator Sprinkler Fund Drive

THANK YOU 100,000 TIMES PLUS!

The response from families to our request for help to add fire sprinkler systems and automatic starting generators to all of our homes has been tremendous. By the end of March, we are projecting to have raised about 52% of the needed funds directly from our families. In total, 59% of our current resident families have contributed to this drive.

In addition to the money raised from the families, we have also qualified for matching grants from the:

KATIE AND SEAN FITZGERALD MEMORIAL FOUNDATION - \$8,500

GOOD SHEPHERD MANOR FOUNDATION - \$12,500

MCDONALD'S CORPORATION

Combining the funds raised from families plus the Foundation's matching gifts, we have now have nearly two thirds of the money needed to add sprinklers and generators to all of the houses.

Our original plans were to make this a 3-5 year project. However, because of your generosity we are able to move forward at an accelerated pace and hope to reach the full amount needed yet in 2011. If you would like to donate toward the Generator - Sprinkler Fund Drive, please send a check payable to Good Shepherd Manor, and mark in the memo section of the check "Generator Drive."

Currently we are able to complete 65% of the needed work and will lay the infrastructure for the remaining 35%. We have already poured the cement pads and added the natural gas lines for all the generators. We have also hired a contractor to begin installing sprinkler systems for the homes. With continued donations we hope to install sprinklers and generators to all homes in 2011. We will update this total at the Brunch in May.

On behalf of the men, the staff, the Brothers, and our Board of Directors, thank you all for your support.



Each of our 14 groups homes will soon have an automatic generator and sprinkler system!



Mary Jean Barnes

E. Paul & Joan Baxendale

Teresa Bettinger

Ernst & Isabelle Biesemier

Fred & Pinhkeo Brafman

John Broderick

John & Barbara Broderick

Sean & Kristie Broderick

Siobhan Burke

John & Reva Burns

James & Lois Burton

Richard Byrne

Herb & Catherine Conard

Anthony & Jane Corrado

Richard & Lorraine Corrado, Jr.

Norman & Donna Curtis

Tracy Curtis & Sara Michel

Colette Cusack

Jeanette Daum

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Ned Heflin

Michael Hiser

Janet Hoadley

Gwen Howski

George & Adrienne Iwanski

Harry Johnston

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Robert & Lois Kalafut

Robert & Margaret Karczewski

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Audrey Lagermann

Thomas & Patricia Leonard

Matthew & Deborah Leyden

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William Mathieu, Jr. & Kelly

Mathieu

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Cary & Nancy Milk

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Reggie Olszewski

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Sophie Weglarz

Steven & Janice Weglarz

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Emily Wells

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Thank you!!!



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Phone: 815-472-3700 ext. 332 Fax: 815-472-2160

E-mail: amycarmack@gmail.com







SAVE THESE DATES!

Sunday, May 1, 2011
Brunch Auction
The Westin at Yorktown Center
Lombard

Monday, June 13, 2011 GSM Golf Invitational at Balmoral Woods

> Saturday, September 17, 2011 Fall Festival GSM Grounds